

MCO Central™ Platform

Accelerate return to work while lowering claims processing costs

MCO Central™ is a first-of-its kind web-based platform for developing and deploying end-to-end workers' compensation claims management systems – that can be implemented either as hosted solutions or as on-premise solutions.



Solution Functionality

Take advantage of industry best practices for managing claims.

Injury Reporting

Injury information is captured over the web through First Report of Injury (FROI) forms that comply with reporting formats for a number of states. FROI reports can be electronically transmitted to state bureaus in the required templates. Further details for investigating injuries that are acquired through additional follow-up can also be captured and tracked.



Bills Processing

Extensive capabilities for processing provider bills and payments help streamline procedures while lowering costs. Clinical editing rules make it easier to handle provider bills. A first-level automated bills review and auto adjudication takes care of most claims. Which enables you to focus on larger and more complex cases.

Case Management

Including both short term and long term case management, MCO Central helps coordinate treatment, rehabilitation, and return to work. Systematic tracking of therapy and results, as well as patient status, enables effective costs control.

Seamless integration with electronic health records systems makes it possible to directly extract information for review of cases.

Financial Accounting

Financial Accounting functionality helps keep track of expenses information which can be directly transferred to your current accounting systems. Capabilities include import of bank statements, balancing of books, and reconciliation of statements at the end of every month.

Performance Benchmarks

Features such as provider rating help enhance timeliness and quality of treatment, while lowering cost. By holding national return to work benchmarks, MCO Central enables the comparison of performance vis-à-vis benchmarks. It also helps you build internal benchmarks, monitor progress, and improve claims performance over time.

"With a strong understanding of our needs, Marlabs implemented a robust application for managing our workers' compensation claims processes - that has significantly increased employee productivity while lowering costs."

VP and CIO

Leading Managed Care Organization

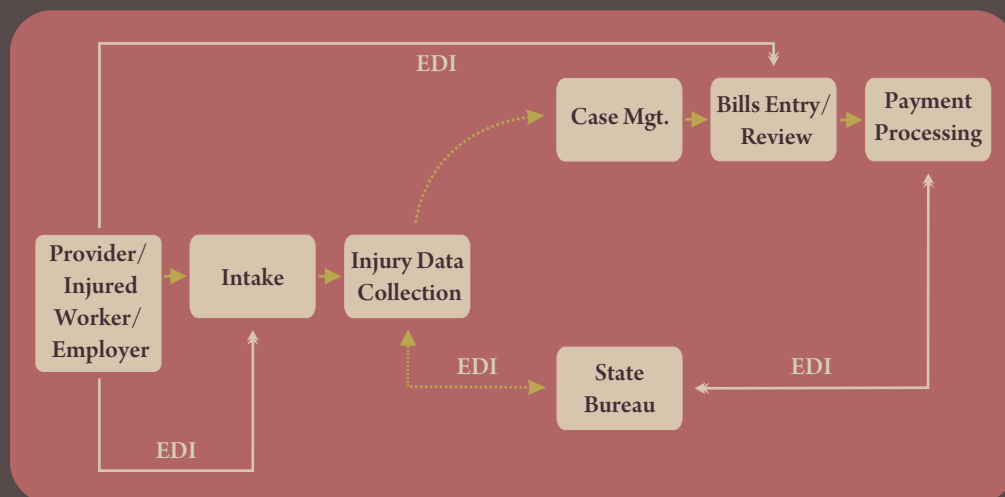
"We have recognized considerable business benefits from our organization's use of MCO Central from Marlabs. Our case management process is faster; plus we have gained the ability to easily collaborate with third parties."

Executive Director

Leading Managed Care Organization

Workflow Capabilities

Increase agility with enhanced business processes.



Workflow processes distribute claims information to appropriate individuals for review. Timely alerts on large loss claims will ensure appropriate response and effectual costs control. An automated database-driven EDI utility ensures on time data transmissions, including a “changes only” transmittal for all subsequent data thereby lowering bandwidth requirements. Seamless communication of regulatory filings is achieved through the EDI interface. Integration of business rules helps avoid penalties by automatically tracking regulatory timelines.

A Winning Solution

Fewer data entry errors resulting in higher data quality.

Faster settlement of claims and bills with streamlined processes.

Improved quality of service to workers and providers.

Lower cost of treatment due to better information.

Strengthened regulatory compliance through automated reporting.

Speedier return to work for injured workers.