

## Marlabs' Enterprise Licensing System Helps Achieve Better Regulation of Casinos



Our client is responsible for administering the Casino Control Act and associated regulations. Within the client's organization, there are several divisions responsible for various administrative functions.

A key function is monitoring of business relationships of vendors doing business with casinos. Registration and licensing of vendors is an important task which requires processing of vendor registration forms and licensing applications. Financial transactions between casinos and their vendors are also tracked.

### The Need

Our client's core application, which was developed about 25 years ago, resides on a mainframe computer.

Since this legacy application was inadequate to conduct all the necessary functions, over the years, users developed several PC-based applications to supplement the mainframe system.

Spreadsheets and manual systems were being used to manage data related to casino vendors. Maintenance of data in different places had caused redundancy and increased errors. Data was not always up-to-date and sometimes was not readily available when needed. Casinos had to submit information manually which was then keyed into the system by the client's staff.

### Marlabs Solution

Marlabs developed a system to manage registration and licensing of vendors for casinos. The solution integrates the different data sets into a central database. Besides, casinos are able to submit data electronically to our client.

System functionality includes:

- Capture of form data
- Monitoring licensing process
- Issue of licenses
- Tracking results of investigations

Key processes have been automated such as sending of notifications to registered vendors when business volumes exceed a certain threshold. Implementation of high-level system work flows has streamlined the licensing process.

### Client:

Casinos Regulatory Organization

### Technology Platform:

- AS/400
- RPG/400
- .NET

### Benefits

- Increased system productivity
- Eliminated data redundancies
- Tracked history of data updates.
- Increased process efficiency
- Raised customer satisfaction